

Press release: Temporary suspension of minor injury and illness services at Bracknell Urgent Care Centre

Minor illness and injury services at the Bracknell Urgent Care Centre are to be temporarily suspended as part of the national effort to combat Covid-19 (coronavirus).

In recent weeks, local health services have changed the way they work in order to support the national effort to halt the spread and the impact of the virus.

Hospitals have postponed elective surgery, GPs have moved to a phone or online initial appointment system and many other services are operating remotely – all in line with national guidance.

Across the country, NHS staff have been redeployed into new, temporary roles, to increase the response to Covid-19 and to support those treating the most seriously ill patients.

The impact of the virus and the national lockdown – with most people now staying at home as instructed – has resulted in attendances at the Bracknell Urgent Care Centre falling by 75 per cent.

In order to make the best use of resources, local NHS commissioners have taken the decision to temporarily suspend minor illness and injury services at Bracknell Urgent Care Centre from the end of Friday 1 May. This will allow clinicians from the unit to be redeployed to where their skills can be put to the best use.

Our top priority is to keep our patients and staff safe and to ensure patients get the care they need. Patients will still be able to access treatment for minor illness via their GP surgery, which they can access by phone or online. Further information is available on their practice website and help is also available via the NHS111 service, by dialling 111 or visiting: www.111.nhs.uk.

Anybody needing treatment for injuries such as suspected fractures or broken bones should still attend their local Accident and Emergency unit in the normal way (Wexham Park Hospital, Slough, Frimley Park Hospital, Frimley, or the Royal Berkshire Hospital, Reading).

The change will mean some patients will have to travel further for treatment. However, this is a temporary measure aimed at making the best use of valuable clinical expertise and resources during extraordinary times.

NHS East Berkshire Clinical Commissioning Group, which plans and funds the majority of health services provided to local people, will continue to monitor the situation and will work with local people, the local authority, NHS England and other partners to ensure that East Berkshire residents who use Bracknell Urgent Care Centre will continue to receive the services they need.

This is a temporary change to the service for our local population and we will continue to monitor and review the impact. The CCG would like to thank local residents for their understanding while these changes are in place and also for their continued support to the lockdown measures in order to stop the spread of the virus.

Note:

Details of services still available at Brants Bridge are below. These services are by pre-booked appointment only. Patients will no longer be able to walk into Bracknell Urgent Care Centre to receive minor injury or minor illness care

Services remaining at Brants Bridge, Bracknell provided by Royal Berkshire		
Speciality	Service	Opening hours
Chemotherapy		Between 8.30 - 16.30
Phlebotomy	Limited service for patients referred to Royal Berkshire Hospital	Between 8.00 - 16.30
Radiology	As described above	Between 8.00 - 17.00
Radiotherapy		Between 8.30 - 17.00
Renal	Dialysis	Between 7.00 - 19.00
Audiology	Urgent clinics	Between 8.00 - 17.00
Bariatric	Virtual and urgent Face to Face Clinics	Between 8.00 - 17.00
Cardiology	Virtual and urgent F2F Clinics	Between 8.00 - 17.00
Dermatology	Virtual and urgent F2F Clinics (2ww)	Between 8.00 - 17.00
General Surgery	Virtual and urgent F2F Clinics	Between 8.00 - 17.00
Haematology	Urgent F2F Clinics	Between 8.00 - 17.00
Maternity	Midwife clinic	Between 8.00 - 17.00
Neurology	Virtual and urgent F2F Clinics	Between 8.00 - 17.00
Pain	Virtual and urgent F2F Clinics	Between 8.00 - 17.00
Rheumatology	Urgent F2F clinics	Between 8.00 - 17.00
Renal	Urgent F2F clinics	Between 8.00 - 17.00
T&O	Urgent F2F clinics	Between 8.00 - 17.00
Urology	Urgent F2F clinics	Between 8.00 - 17.00
Services remaining at Brants Bridge, Bracknell provided by Frimley Health		
Maternity	Midwife clinic	Between 8.00 - 18.00
Services remaining at Brants Bridge provided by East Berkshire Primary Care Out of Hours		
Out of Hours Primary Care	By appointment only (accessed via 111 / Integrated Urgent Care)	Out of Hours periods – 18.30 to 08.00 weekdays; 24/7 weekends and Bank Holidays